

City of Toledo Water & Sewer Service Acknowledgment Form

Customer Name: _____

Service Address: _____

Account Number: _____

Date: _____

Acknowledgment of Understanding

By signing this form, I acknowledge that I have received and reviewed the Water & Sewer Fact Sheet provided by the City of Toledo. I understand the information contained therein, including the following key policies regarding water and sewer service charges:

1. Base Rate Charges:

- I understand that property owners are responsible for the base rate charges for water and sewer services, even if the property is unoccupied.
- The base rate remains applicable while the house is on the market or when a tenant is no longer living in the property, regardless of whether the water service is turned on or off.

2. Billing & Responsibility:

- I acknowledge that billing remains under the property owner's name and that it is my responsibility to ensure timely payment of charges.
- If I sell the property, I must notify the City of Toledo to update the account records accordingly.

3. Discontinuation of Service:

- I understand that requesting a shutoff of water service does not eliminate the base rate charges.
- If I wish to disconnect water service permanently, I must comply with all applicable city regulations and request the appropriate disconnection process.

4. Delinquent Accounts & Penalties:

- Failure to pay charges may result in penalties, liens, and potential disconnection of service as per city regulations.

Customer Acknowledgment & Signature

By signing below, I confirm that I have read and understood the above terms regarding my water and sewer service. I agree to comply with the City of Toledo's regulations regarding water and sewer billing and service responsibilities.

Customer Signature: _____ Date: _____

City Representative Signature: _____ Date: _____