

CITY OF TOLEDO
2018 FACT SHEET
FOR NEW WATER/SEWER CUSTOMERS

1. Accounts are kept in the name of the property owner unless a Responsibility for Water/Sewer Service Charge form has been signed by the property owner.
2. Water/Sewer billings are sent out bi-monthly for the two (2) previous months.
3. Basic city residential water rate is **\$54.85** bi-monthly for the first 8,000 gallons of water; usage over 8,000 gallons has an overage charge of **\$3.00 per 1,000 gallons or any portion thereof** applied; basic city residential sewer rate is **\$67.60** bi-monthly with no overage charge. Current utility tax rate is 9%.
 - Each utility customer within and outside the Toledo City Limits is charge a bi-monthly Water/Sewer Capital Improvement Fee of **\$90.00**; *\$10.00 for water, \$80.00 for sewer*. If there is only one service to a property only the service that is provided is charged.
4. The **basic water/sewer bill** with no overage every two (2) months is **\$231.57**.
5. Basic water rates for residents **outside the City limits** are **\$81.79** bi-monthly for the first 8,000 gallons of water; usage over 8,000 gallons has an overage charge of **\$4.50 per 1,000 gallons or portion thereof** applied; basic **outside the City limits** residential sewer is **\$100.90** bi-monthly.
6. Basic Commercial and Industrial rate are the same as residential, except that when an overage occurs on water an equal overage is charges on sewer.
7. Billings are due when presented.
 - They become past due in not paid by the last day of the billing month.
 - A **\$15.00** late fee will be applied to past due accounts on the 1st of the following month.
 - If billing remains unpaid on the 15th of the following month, a **\$15.00** door hanger shutoff notification fee will be charged if hanging a shutoff door hanger is necessary.
 - Water will be locked off if not paid by 9:00 a.m. the following working day after receiving a courtesy door hanger and a **\$15.00** shutoff will be charged.
 - Water will be turned back on only when all account charges, fees, and a **\$15.00** service fee are paid.
 - Bi-monthly charges accrue even though water is turned off.
 - When a service has been inactive for one (1) year it may be terminated at the discretion of the Water/Sewer Superintendent.
8. If past due accounts are not paid for five (5) consecutive months, the City may put a lien on the property.
9. When the water/sewer service has been turned off or been inactive for six (6) months or more, it may be required to have the service, if non-standard, brought up to standard.
10. Water/Sewer service may be terminated with a request in writing to the City Clerk. Then no additional charges will accrue; however, if later reconnection is desired the current fees for a new service will be charged. (minimum **\$9,000.00**)

Copies of the Water/Sewer Ordinances are available for inspection upon request to the City Clerk. (Ord. # 744)

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